

## ABSTRACT OF THE DISCLOSURE

One or more methods and systems of analyzing, assessing, and reporting voice quality scores are presented. In one embodiment, voice quality scores are generated by querying one or more computing devices responsible for processing a reference speech sample input into a voice communication system. In one embodiment, voice quality scores are transmitted by a voice analysis platform and subsequently analyzed. In one embodiment, a single voice analysis platform is used to measure voice quality of a voice communication system. In one embodiment, multiple voice analysis platforms are used to measure voice quality at multiple endpoints of one or more voice communication systems. In one embodiment, the method comprises a user determining one or more points along a communication system where transmitted reference speech samples are to be tapped. The tapped reference speech samples are ported to a voice analysis platform where a voice quality score is generated and graphically displayed.